

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

DOCKETING DEPARTMENT

SUPPLEMENTAL NOTICE OF GENERIC PROCEEDING

DOCKET NO. 2005-100-C

On April 3, 2003, the Public Service Commission of South Carolina (the Commission) issued Order No. 2003-218 (Order), wherein the Commission established a generic docket regarding emergency-type services. In the Order, the Commission found that the general concept of an emergency services continuity plan should be investigated. The Commission stated in the Order that it was interested in pursuing the general concept that emergency continuity plans do not create an unjust and unwarranted competitive advantage for the provider of the emergency services. In sum, in the Order the Commission established a generic docket to investigate emergency services continuity plans in general and their various ramifications. **The Commission is interested in hearing information regarding the following issues, at a minimum: what, if any, emergency service continuity plan should be adopted by the Commission for customers who have lost service due to a service provider's abandonment of service; maintenance of emergency service access during periods of suspension of service; recovery of costs for providing interim service; and appropriate use of customer service record information.**

A copy of the Order is on file in the offices of the Public Service Commission of South Carolina, 101 Executive Center Drive, Columbia, South Carolina 29210, and is available on the Commission's website at www.psc.sc.gov.

PLEASE TAKE NOTICE a hearing on the above matter has been scheduled to begin at **10:30 a.m., on Wednesday, August 31, 2005**, before the Commission in the Commission's Hearing Room at 101 Executive Center Drive, Saluda Building, Columbia, South Carolina 29210.

Persons seeking information about the Commission's Procedures should contact the Commission by dialing (803) 896-5100.

Public Service Commission of South Carolina
Attn: Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

7/18/05